



NOTICE

Dear ForLife Distributors and Preferred Customers,

PERSONAL DATA PROTECTION ACT 2010 NOTICE

The Personal Data Protection Act 2010 (PDPA) was implemented recently to safeguard and regulate the processing of personal data in a commercial environment. This Personal Data Protection Notice (“**Notice**”) describes how ForLife Research Sdn. Bhd. (“**ForLife**” or “**We**”) uses your personal data.

The personal data that we collect and process about you includes without limitation your name, telephone numbers, address, email address, date of birth, identity card number, gender, marital status, your bank account information and any other information you have provided to us in the Distributor Application and Agreement, Preferred Customer Form, Autoship Application or any other registration documents (“**Personal Data**”).

Other than the Personal Data collected from the documents listed above, we may also obtain your Personal Data from any engagements, meetings and correspondence you may have with us. We wish to inform you that your Personal Data has always been processed and will continue to be processed for purposes related to our business activities, which include, without limitation, the following purposes:

- a) to mail you bonus recaps, cheques or any other payments related to our business transactions with you;
- b) to update or notify you about our latest promotions, incentives, events, road shows, trainings and any news-related messages;
- c) for purposes of shipment of products or any other materials;
- d) to contact you for verification purposes;
- e) to conduct market surveys;
- f) to market, promote and provide you with information relating to our business ;
- g) to communicate with you for any of the purposes listed in this Notice;
- h) for internal administrative purposes, such as auditing, data analysis, to improve our services and to comply with internal policies and procedures;
- i) for purposes of detection, prevention and prosecution of crime;
- j) for us to comply with our obligations under law.

Being an international establishment, your Personal Data may be stored or consolidated with ForLife’s centralised worldwide database.



Your Personal Data may also be disclosed to:-

- a) our service providers or agents to offer better service to you in terms of delivery of our products and marketing material to you;
- b) our professional advisors, such as our auditors, legal advisors and financial advisors;
- c) other entities related to ForLife, worldwide;
- d) governmental authorities to comply with statutory, regulatory and governmental requirements.

We may also disclose your Personal Data if required to do so by law or in good faith, if such an action is necessary to comply with the requirements of any law enforcement agency, court order or legal process.

The provision of your Personal Data is voluntary however without your Personal Data, we will not be able to maintain your distributorship with us or provide you with the products and services you request or purchase from us.

You may request for access to or for a copy of the Personal Data we hold on you, make a correction or update your Personal Data, make any inquiries or complaints regarding the processing of your Personal Data and/or limit the processing of your Personal Data for marketing or promotional purposes by contacting us using the details below:

Senior Manager- Distributor Service
Unit 5.02, 5th Floor, Amcorp Tower,
18, Jalan Persiaran Barat,
46050 Petaling Jaya, Selangor
Tel: 603 7629 6800
Fax: 603 7629 6888
Email: malaysiacs@4life.com

(Business hours Mon – Fri: 12.00 noon – 9.30pm
Saturday : 12.00 noon – 7.30pm)

or by contacting the nearest ForLife office.

In the event of any conflict between the English and other language versions of this Notice, the English version shall prevail. We shall have the right to modify, update or amend the terms of this Notice at any time by notifying you of such modifications, updates or amendments. By continuing to communicate with us or by continuing to use our services or purchasing products from us following the modifications, updates or amendments to this Notice, such actions shall signify your acceptance of such modifications, updates or amendments.



If you do not respond to us within fourteen (14) days from the date of this Notice, we will take it that you have consented to the processing of your Personal Data as described in this Notice. If you do not consent, please contact us using the details provided above.

In some circumstances you may have provided personal data relating to other individuals (such as your spouse, family members or friends) and in such circumstances you represent and warrant that you are authorised to provide their personal data to ForLife and you have obtained their consent for their personal data be processed and used by ForLife in the manner as set forth in this Notice.

Thank you for your continued support in *Together, Building People*.

The Management

NOTIS

Kepada Pelanggan Utama dan Penedar ForLife,

NOTIS AKTA PERLINDUNGAN DATA PERIBADI 2010

Akta Perlindungan Data Peribadi 2010 (PDPA) telah dilaksanakan baru-baru ini untuk melindungi dan mengawal selia pemprosesan data peribadi dalam persekitaran komersial. Notis Perlindungan Data Peribadi ini ("**Notis**") menerangkan bagaimana ForLife Research Sdn. Bhd. ("**ForLife**" atau "**Kami**") menggunakan data peribadi anda.

Data peribadi yang kami kumpul dan proses tentang anda termasuk tanpa had nama anda, nombor telefon, alamat, alamat e-mel, tarikh lahir, nombor kad pengenalan, jantina, status perkahwinan, maklumat akaun bank anda dan apa-apa maklumat lain yang anda berikan kepada kami dalam Permohonan Penedar dan Perjanjian, Borang Pelanggan Utama, Permohonan Autoship atau mana-mana dokumen pendaftaran yang lain ("**Data Peribadi**").

Selain daripada Data Peribadi yang dikumpul daripada dokumen-dokumen yang disenaraikan di atas, kami juga boleh mendapatkan Data Peribadi anda daripada mana-mana tugas, mesyuarat dan surat-menyurat yang anda mungkin ada dengan kami. Kami ingin memaklumkan anda bahawa Data Peribadi anda telah sentiasa diproses dan akan terus diproses untuk tujuan yang berkaitan dengan aktiviti perniagaan kami, termasuk, tanpa had, tujuan yang berikut:

- a) untuk mel anda ringkasan penyata bonus, cek atau bayaran lain yang berkaitan dengan transaksi perniagaan kami dengan anda;
- b) untuk mengemas kini atau memaklumkan anda tentang promosi terbaharu kami, insentif, acara, pameran bergerak ("roadshow"), latihan dan apa-apa mesej berita yang berkaitan;
- c) bagi tujuan penghantaran produk atau mana-mana bahan-bahan lain;
- d) untuk menghubungi anda untuk tujuan pengesahan;
- e) untuk menjalankan tinjauan pasaran;
- f) untuk memasarkan, mempromosikan dan menyediakan anda dengan maklumat yang berkaitan dengan perniagaan kami;
- g) untuk berkomunikasi dengan anda untuk mana-mana tujuan yang disenaraikan dalam Notis ini;



atau dengan menghubungi pejabat ForLife yang terdekat.

Sekiranya berlaku apa-apa percanggahan antara versi Bahasa Inggeris dengan versi bahasa lain dalam Notis ini, versi Bahasa Inggeris akan diguna pakai. Kami mempunyai hak untuk mengubahsuai, mengemaskini atau meminda terma-terma Notis ini pada sebarang masa dengan memaklumkan kepada anda mengenai apa-apa pengubahsuaian, pengemaskinian atau pemindaan. Dengan terus berkomunikasi dengan kami atau dengan terus menggunakan perkhidmatan kami atau membuat pembelian produk daripada kami berikutan pengubahsuaian, pengemaskinian atau pemindaan kepada Notis ini, tindakan tersebut akan menandakan penerimaan anda kepada apa-apa pengubahsuaian, pengemaskinian atau pemindaan.

Jika anda tidak membuat maklum balas kepada kami dalam tempoh empat belas (14) hari daripada tarikh Notis ini, kami akan menganggap bahawa anda telah bersetuju kepada pemprosesan Data Peribadi anda seperti yang diterangkan dalam Notis ini. Jika anda tidak bersetuju, sila hubungi kami menggunakan maklumat yang diberikan di atas.

Dalam keadaan tertentu, anda mungkin telah memberikan data peribadi berkaitan individu lain (seperti suami atau isteri, ahli keluarga atau rakan anda) dan dalam keadaan sedemikian anda mewakili dan menjamin bahawa anda diberi kuasa untuk menyediakan data peribadi mereka kepada ForLife dan anda telah mendapatkan persetujuan mereka supaya data peribadi mereka diproses dan digunakan oleh ForLife mengikut cara yang ditetapkan dalam Notis ini.

Terima kasih atas sokongan anda yang berterusan dalam Bersama, Membangunkan Masyarakat.