

# HOW TO DO BUSINESS

Thailand • 2 0 2 4





# **4Life Thailand**

# **Our History in Thailand**

4Life Thailand started in November 2006. Since then, 4Life Thailand has been servicing 4Life Preferred Customers and Affiliates as they share 4Life products and business opportunities with people throughout the country.

In 2014, 4Life Thailand expanded its business to Northern and opened a branch office in Chiangmai province to support our Affiliate's business growth.

### **Useful Information:**

Capital ...... Bangkok
Currency ...... Baht (THB)
Government ...... Democracy



### **Contact Information:**

Please contact our Customer Service



+66(0)2-328-3610 (Head Office – Bangkok)

+66(0)52-089-261 (Branch Office - Chiangmai)



Email: Thailand@4life.com

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@4Life



4Life Thailand



@4LifeResearchThailand

### Join as a Preferred Customer

Everyone who joins 4Life as a Preferred Customer, 4Life will offer the following benefits:

- Enjoy a 25% Instant Discount
- Enjoy the benefits of 4Life Account, 4Life Application
- Can purchase 4Life products at the Wholesale Price
- Share your discount with friends and Family and receive MyShop Rewards for future 4Life order

### Access exclusive 4Life Loyalty Program Benefits:

- Sign up for FREE to have your favorite products automatically sent to you on the same date each month.
- Get 15% back in Loyalty Points to use toward the redeem your favorite products
- Maintain a monthly Loyalty Order of at least 125LP and get FREE Bonus Product in your order every month!
- Possibility to sponsor and become a 4Life Affiliate

### How to Enroll?

- 1. Enroll through 4Life Thailand Website
- Log on to Thailand.4life.com
- Fill out the Affiliate Application Form
- 2. Enroll by mail/email/LineOA:
- Fill out the Affiliate Application Form
- Send the Application and documents as required below either by mail, email or scan via LineOA: @4Life
  - Thailand Affiliate Application and Agreement
  - Preferred Customer Enrollment Form
  - Copy of Citizen (or Passport)
  - Copy of Bank Book (only local banks are accepted)
  - Copy of Work Permit (if any)

Remark: All new sign-ups need to submit the documents required within 30 days after enrollment

# How to Place an Order?

- Through 4Life Thailand Website by logging into Thailand.4life.com
- Through 4Life Application by logging into your 4Life Account
- Via email at thailand@4life.com
- Via phone
- Via LineOA
  - @4Life (Head Office Bangkok)
  - @4Lifethailandcnx (Branch Office Chiangmai)
- By walk-in at the Customer Service Counter

Remark: The products can be either collected at the office or shipped.

## **Order Payments**

Order Types	Payment Methods
Online Order	Credit Card (Visa, Master Card or Electron)
Phone/Email/LineOA	Cash, Credit Card (Visa, Master Card or Electron)
Walk-in order	Transfer to Bank Application or Scan Prompt Pay QR-Code
Loyalty order	Credit Card (Visa, Master Card or Electron)

#### Remark:

- All payments must be made to the company bank account, please get in touch with our Customer Service for more details.
- Due to security reasons, please do not email or text your credit card information to us.

## **Loyalty Program Order**

A Loyalty Program order is an order placed on automatic shipment. Sign-up in the Loyalty Program is not required, but it is recommended. However, the benefits from the Builder Bonus, you have to activate your 100LP monthly Loyalty Order.

## **Shipping**

Any purchase product order without minimum LP



#### Remark:

- Any order that needs to separate shipping address, will be charged for the extra shipping fee.
- The estimated shipping time is between 1-2 business days.
- Shipping is only available for addresses within the Thailand Territory.

# How are bonuses paid to 4Life Affiliates?

- Bonus are paid in Thai Baht (THB) by direct deposit to the Affiliate's Personal Bank Account. Affiliates must provide 4Life with the correct bank information to receive payment, otherwise, the bonus will remain in their 4Life AR account.
- Payment of bonus will be made on the 5th, 13th, and 20th monthly. If these dates fall on a national or public holiday, the payment will be made 1 working day earlier.

# **Compensation Plan**

Learn more details at Thailand Life Reward Plan Brochure.

### 4Life Thailand Office Address

### **Head Office - Bangkok:**

319 Chamchuri Square Building, 16th Floor Unit 1610-12, Phayathai Road

Pathumwan Sub-district, Pathumwan District

Bangkok 10330, THAILAND

Contact number: +66(0)2-328-3610

Email: thailand@4life.com

### **Operation Hours:**

Monday-Friday 10.00am – 07.00pm Saturday\* 10.00am – 05.00pm

Sunday and Public Holiday Closed

### **Branch Office - Chiangmai:**

283/2 Chang Klan Road, Chang Klan Sub-district Muang Chiangmai District Chiangmai 50100, THAILAND

Contact number: +66(0)52-089-261

Email: thailand@4life.com

