

## HOW TO DO BUSINESS

Thailand • 2 0 2 2



# **4Life Thailand**

#### **Our History in Thailand**

4Life Thailand started in November 2006. Since then, 4Life Thailand has been servicing 4Life Affiliates as they share 4Life products and opportunities with people throughout the country. In 2014, 4Life Thailand opened its branch office in Chiangmai province to support Affiliate's business growth.



#### **How to Contact 4Life Thailand**

For questions about becoming a Preferred Customer or Affiliate or to find out more about our products, contact our Customer Service.

## **Contact information / Customer Service**



#### **Phone**

- +66(0)2-328-3610 (Bangkok Office Main Office)
- +66(0)52-089-261 (Chiangmai Branch Office)

#### **Email**

Thailand@4life.com

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4Life ประเทศไทย (@4LifeResearchThailand)



4Life Thailand

## Join as a Preferred Customer

#### Everyone who joins 4Life enrolls as a Preferred Customer.

All Preferred Customers must purchase a Welcome Kit. This offers the Preferred Customer the following benefits:

- Enjoy a 25% instant discount
- Enjoy the benefits of a 4life.com Account, 4Life App.
- Can purchase 4Life products at the wholesale price
- Share your discount with friends and family and receive MyShop Rewards for future
   4Life orders
- Access exclusive 4Life Loyalty Program benefits:
  - Sign up for free to have your favorite products automatically sent to you on the same date each month.
  - Get 15% back in Loyalty Points to use toward the purchase of your favorite products.
  - Cash in your Loyalty Points for FREE products of your choice.
  - Maintain a monthly Loyalty order of at least 125LP and get a free bonus product in your order every month!
- Possibility to sponsor and become a 4Life Affiliate

## Become an Affiliate

- 4Life.com Website:
  - a) Log on to thailand.4life.com
  - b) Fill out the Affiliate Application Form
- By mail/email/LineOA:
  - a) Fill out the Affiliate Application Form
  - b) Send Application and documents as required below either by mail, email, or scan via LineOA: @4Life
    - Thailand Affiliate Application and Agreement Form
    - Preferred Customer Enrollment Form
    - Copy of Citizen ID Card or Passport
    - Copy of Bank Book (only local banks are accepted)
    - Copy of Work Permit (if necessary)

Remark: All new sign-up need to submit documents required within 30-Days after enrollment.

## How to Place an Order

- 1. Place your order through 4Life Website by logging into thailand.4life.com
- 2. Place your order through 4Life App by logging into your 4Life account
- 3. Place your order via email to thailand@4life.com
- 4. Place your order via phone
- 5. Place your order via LineOA at @4LIFE (Bangkok Office Main Office), or 4LIFETHAILANDCNX (Chiangmai Branch Office)
- 6. Place your order in person at 4Life Thailand Bangkok Office or Chiangmai Branch Office. The product can be either collected at the office or shipped.

## **Order Payments**

Order Types	Payment Methods
Online Order	Credit Card (Visa, Master Card or Electron)
Phone/Email/LineOA	Cash, Credit Card (Visa, Master Card or Electron),  ATM or Transfer via Bank App.
Walk-in Order	
Loyalty Order	Credit Card (Visa, Master Card or Electron)

- All payments must be made to the company bank account, please contact our Customer Service for more details.
- Due to security reasons, please not email or text your credit card information to us.

## **Loyalty Program Order**

A Loyalty Program order is an order placed on automatic shipment. Sign up in the Loyalty Program is not required, but it is recommended. However, to benefit from the Builder Bonus, you have to activate your 100LP monthly Loyalty order.

## Shipping

#### Via Kerry Express:

Weight	Fee (THB)
Below 3kgs.	85
3.1 - 4kgs	105
4.1 - 5kgs.	125
5.1 - 6kgs.	145
Above 6kgs.	300

The estimated shipping time is between 1 to 2 business days. Shipping is only available for addresses within Thailand.

## **Bonus Detail**

- Bonuses are paid directly to Affiliates' bank accounts. Affiliates must provide 4Life with the correct bank information to receive payment, otherwise the bonus will remain in their 4Life AR accounts.
- Payment of bonus will be made on the 5th, 13th, and 20th monthly. In the event when these dates fall on a nation or public holiday, the payment will be made 1 working day earlier.
- Remittance is in Thai Baht.

## **Compensation Plan**

Click here to download Thailand Life Reward Plan Brochure

## 4Life Thailand Office Locations

#### **Bangkok Office (Main Office):**

#### **4Life (Thailand) Company Limited**

319 Chamchuri Square Building, 16th Floor,

Unit 1610-12 Phayathai Road, Pathumwan District,

Bangkok 110330

Phone: +66(0)2-328-3610 Email: **Thailand@4life.com** Business Operation Hours:

Monday – Friday : 10.00am – 07.00pm Saturday : 10.00am – 04.00pm. Sunday and Public Holiday: Closed

#### **Chiangmai Branch Office:**

#### **Chiangmai Branch Office**

283/2 Chang Klan Road, Chang Klan Sub-District, Muang Chiangmai District,

Chiangmai 50100

Phone: +66(0)52-089-261 Email: **Thailand@4life.com** 

**Business Operation Hours:** 

Tuesday – Friday: 10.00am – 07.00pm Saturday - Sunday: 10.00am – 04.00pm. Monday and Public Holiday: Closed

