

LOYALTY PROGRAM APPLICATION AND AGREEMENT

FORLIFE RESEARCH SINGAPORE PTE LTD
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(65) 6735-2988 - Customer Service
(65) 6733-7688 - Corporate Fax

BUSINESS HOURS

Mon-Fri: 12.00 PM to 8.00 PM
Sat: 12.00 PM to 5.00 PM
Sundays and Public Holidays: Closed

☐ New ☐ Amended 4Life ID# _____

APPLICATION INFORMATION

Applicant's Name/Company Name _____

LOYALTY PROGRAM SHIPPING ADDRESS

Shipping Address _____

Postcode _____

LOYALTY PROGRAM ORDER INFORMATION

ITEM CODE #	PRODUCT DESCRIPTION	QUANTITY	WHOLESALE PRICE

- ☐ Auto Credit Card Payment - Shipping Order
☐ Auto Credit Card Payment - Collect from 4Life Singapore Office
☐ Collect this order every month from the 4Life Singapore Office

For auto credit card payment - Please charge this order monthly with the shipping charges (if applicable) **to my credit card** (4Life Singapore staff will be in contact to obtain your credit card details)

Loyalty Program Order Start Date:
(Choose ONE date between 1st to 20th of the month).

Signature of Credit Card Holder (As appears on credit card) _____

SHIPPING INFORMATION

DELIVERY TIME	SHIPPING CHARGES
Five (5) working days for delivery within Singapore. The delivery time does not include the day the order was received by the 4Life Singapore office.	\$7 (incl. GST) for orders up to \$321 (incl. GST)
	FREE delivery for orders above \$321 (incl. GST)

HOW TO JOIN THE LOYALTY PROGRAM:

- Only Preferred Customers and Distributors are eligible to join the Loyalty Program.
- Preferred Customers/Distributors need to submit a completely filled out Loyalty Program Application and Agreement to join the Loyalty Program.
- Choose a set of products that will serve as your monthly Loyalty Program Order (must be 100 LP and above).
- Choose a transaction date (shipping day) from the 1st to the 20th day of the month.
- Loyalty order payment methods:
 - For shipping orders, your credit card will be charged the amount of your selected products on the transaction date you have chosen.
 - For collection orders, 4Life must receive the full payment amount of the selected products on or before your chosen transaction date or before the end of business hours on the 20th of the month. **NO LOYALTY ORDERS WILL BE PROCESSED AFTER THE 20TH.** If the 20th day of the month falls on a non-working day, payment of loyalty orders needs to be received on the last working day prior to the 20th.
- A Preferred Customer/Distributor may only have 1 loyalty order per month.
- Once a Preferred Customer/Distributor signs up for the Loyalty Program:
 - If a Preferred Customer/Distributor signs up for the Loyalty Program between the 1st to the 20th of the month, the Preferred Customer/Distributor may choose to place a loyalty order on the same month or the succeeding month; Except the Preferred Customer/Distributor is a new Preferred Customer/Distributor for that month, then the loyalty order cannot be their first purchase.
 - If a Preferred Customer/Distributor signs up for the Loyalty Program between the 21st to the end of the month, his First loyalty order will automatically take effect on the succeeding month.

Applicant's Signature _____

Date _____

Terms & Conditions on reverse side

For office use only

All documents received are in order and checked by:

Name of DS Officer : _____

Received Date : _____

**A 4LIFE® LOYALTY PROGRAM ORDER IS AN ORDER PLACED ON AUTOMATIC SHIPMENT
THAT MEETS THE TERMS AND CONDITIONS OUTLINED BELOW.**

- 1) This Loyalty Program is applicable to all 4Life Preferred Customers or distributors registered in Singapore only. This program is non-transferable.
- 2) Preferred Customers or distributors must maintain a minimum monthly Loyalty Program order of 100 LP to earn Product Credits.
- 3) Distributors and Preferred Customers who participate in the Loyalty Program earn 15% back in Products Credits to redeem for the products of their choice.
- 4) A maximum of 75 LP in Product Credits can be earned each month.
- 5) Product Credits never expire, as long as you have an active account.
- 6) Preferred Customers or distributors must maintain a monthly 125 LP Loyalty Program order for two months to receive the bonus product of the month.
- 7) Preferred Customers or distributors can choose a shipping day from the 1st through the 20th day of the month.
- 8) IMPORTANT – Loyalty Program orders placed via email, fax or over-the-counter must be made no later than 20th of every month. If 20th falls on a Sunday or Public Holiday, then the last business day before 20th shall be the last Loyalty order date and the orders must be placed during business hours only.
- 9) Loyalty Program orders can be changed up to the day before the monthly ship date.
- 10) Loyalty Program orders can only be placed once a month in a single receipt.
- 11) Loyalty Program orders must ship to earn Product Credits. Product Credits will be deducted for a Loyalty Program order that is returned.
- 12) New Preferred Customers earn Product Credits on all orders placed during the first month of product purchases (subject to the defined limits), as long as the new Preferred Customer or distributor is enrolled in the Loyalty Program by the end of the following month. After the first month of purchases, Product Credits will only be earned on Loyalty Program orders.
- 13) Existing Preferred Customers or distributors may begin to redeem Product Credits 60 days after their first Loyalty Program order ships.
- 14) New Preferred Customers or distributors who enroll in the Loyalty Program may begin to redeem Product Credits 60 days after their first 4Life product order ships.
- 15) Product Credits have no cash redemption value and are non-transferable.
- 16) Product Credits can only be redeemed for single-unit LP products.
- 17) Product Credits may be redeemed through the 4Life Business app, on your 4Life account at singapore.4life.com, by calling Customer Service at 67352988 or visit 4Life Singapore Office.
- 18) Product Credit redemptions are only shipped with the next Loyalty Program order and cannot be returned or exchanged.
- 19) A SGD6 redemption fee (GST included) for each redemption order applies.
- 20) An additional SGD3 surcharge applies to each product redeemed for Tea4Life™, enummi® Intensive Body Lotion, enummi® Toothpaste.
- 21) An additional SGD7.50 surcharge applies to each product redeemed for RioVida Burst® and RioVida Stix™.
- 22) An additional SGD15 surcharge applies to each product redeemed for NutraStart® Chocolate, Pro-TF® and RioVida® Juice.
- 23) Bonus and redemption product orders worth SGD214 (including 7% GST in wholesale value) and above are subjected to GST based on product wholesale price.
- 24) Products redeemed through Product Credits have no LP.
- 25) Bonus Product of the Month is selected by 4Life and it has no LP, cannot be returned or exchanged for a different product.
- 26) Loyalty Program order cannot be made online (online shopping).
- 27) Loyalty Program orders can be deferred up to two months at a time.
- 28) You may cancel Loyalty Program participation at any time using the 4Life Business app, on your 4Life account at singapore.4life.com, or by calling Customer Service at 67352988.
- 29) 4Life reserves the right to change, amend, alter or discontinue any of the above Terms and Conditions without any prior notice.