



# Loyalty Program



## Enroll

in the Loyalty Program by ordering your favorite products on automatic shipment.

15%

## Earn

15% back in Loyalty Points.



## Redeem\*

Loyalty Points for 4Life products of your choice! (\*Redemption fee applicable/Surcharge applicable for certain products)



## Receive NEW

the Bonus Product of the Month when you maintain a monthly 125 LP Loyalty Program order!

## What will you do with your products?

Enjoy them for yourself • Share with a friend

Start redeeming products today!





# Loyalty Program

## TERMS & CONDITIONS

**A 4Life® Loyalty Program order is an order placed on automatic shipment that meets the terms and conditions outlined below.**

1. This Loyalty Program is applicable to all 4Life Preferred Customers or Affiliates registered in Singapore only. This program is non-transferable.
2. Preferred Customers or Affiliates who participate in the Loyalty Program earn 15% back in Loyalty Points to redeem for the products of their choice.
3. Preferred Customers or Affiliates must maintain a minimum monthly Loyalty Program order of 100 LP to earn Loyalty Points.
4. Loyalty Program orders can only be placed once a month in a single receipt.
5. A maximum of 75 LP in Loyalty Points can be earned each month.
6. Loyalty Points never expire, as long as you have an active 4Life Account.
7. Loyalty Program orders of 125 LP or more processed on or before the 20th of the month will include the free Bonus Product of the Month. **NEW**
8. The Bonus Product of the Month is excluded the first month a new Preferred Customer signs up; however, Loyalty Points are still awarded on orders placed during this time. The Bonus Product of the Month may be earned the second month and thereafter (when the 125 LP Loyalty Program requirement is met). **NEW**
9. A Loyalty Program participant will be automatically un-enrolled from the Loyalty Program after the completion of four (4) consecutive Loyalty Program periods with zero (0) LP. They may re-enroll at any time, and their Loyalty Points will never expire.
10. Preferred Customers or Affiliates can choose a shipping day from the 1st through the 20th day of the month.
11. IMPORTANT – Loyalty Program orders must be made no later than 20th of every month.
12. Loyalty Program orders can be changed up to the day before the next scheduled order.
13. Loyalty Program orders can be deferred up to two (2) months at a time.
14. Loyalty Program orders must ship to earn Loyalty Points. Loyalty Points will be deducted for a Loyalty Program order that is returned.
15. New Preferred Customers earn Loyalty Points on all orders placed during the first month of product purchases (subject to the defined limits), as long as the new Preferred Customer is enrolled in the Loyalty Program by the end of the following month. After the first month of purchases, Loyalty Points will only be earned on Loyalty Program orders.
16. Existing Preferred Customers or Affiliates may begin to redeem Loyalty Points 60 days after their first Loyalty Program order ships.
17. New Preferred Customers who enroll in the Loyalty Program may begin to redeem Loyalty Points 60 days after their first 4Life product order ships.
18. Loyalty Points have no cash redemption value and are non-transferable.
19. Loyalty Points can only be redeemed for single-unit LP products.
20. Loyalty Points may be redeemed through the 4Life App, on your 4Life Account at [singapore.4life.com](http://singapore.4life.com), by calling Customer Service at 6735 2988 or visit 4Life Singapore Office.
21. Loyalty Point redemptions are only shipped with the next Loyalty Program order and cannot be returned or exchanged.
22. A SGD6 redemption fee (GST included) for each order where Loyalty Points are redeemed.
23. Surcharges apply to Loyalty Point redemption of certain 4Life Products.
24. Taxes may apply to redemption fees, surcharges, Loyalty Point redemption orders, and the Bonus Product of the Month.
25. Products redeemed through Loyalty Points have no LP.
26. You may un-enroll Loyalty Program participation at any time using the 4Life App, on your 4Life Account at [singapore.4life.com](http://singapore.4life.com), or by calling Customer Service at 6735 2988.
27. 4Life reserves the right to change, amend, alter or discontinue any of the above Terms and Conditions without any prior notice.

**Sign up today! Call 6735 2988**

or log into your 4Life Account.

Visit [singapore.4life.com](http://singapore.4life.com) for program information.