

HOW TO DO BUSINESS

Philippines • 2023



## **4Life Philippines**

#### **Our History**

4Life opened its Philippine office in Manila in April 2006. Since then, we have opened 3 more offices in Davao (April 2010), Baguio (February 2013), and Cebu (March 2017).

Through these locations, 4Life Philippines have effectively service thousands of Independent Distributors in an archipelago of more than 7,100 islands. 4Life Independent Distributors continuously reach out to share their experience of consuming 4Life products and the opportunity that enabled them to Do Life Differently.



#### **How to Contact Us**

Inquiries about our products or the 4Life opportunity may be directed to <a href="mailto:philippines@4life.com">philippines@4life.com</a>.

## **Customer Service**

Office	Language/s	Contact Number	Business Hours
Manila	English, Filipino		
Baguio	English, Filipino, Ilocano	Landline: (632) 8-271-1800  Mobile: 0918-845-4331  Mobile: 0917-545-4338  Toll-free: 1800-13200119	11:30 AM to 7:30 PM
Cebu	English, Filipino, Cebuano		
Davao	English, Filipino, Cebuano		



## Sign up as a Preferred Customer

#### Everyone who joins 4Life starts as a Preferred Customer.

To gain access to numerous rewards, the Welcome Kit is Php 700 only. This Kit offers the Preferred Customer the following benefits:

- 4Life's best wholesale pricing of up to 20% product savings
- 25% instant discount at checkout on qualifying purchases
- Full access to a 4Life.com account and the 4Life App
- · MyShop, your own personal online 4Life store
- Retail profits and 25% cash back through our Rapid Rewards program
- Exclusive 4Life Loyalty Program benefits:
  - 15% back in Loyalty Points
  - · Redeem FREE products of your choice using your Loyalty Points
  - Get a FREE bonus product of the month (for orders of 125LP or more)
- · Possibility to sponsor and become a 4Life Independent Distributor

## **Become an Independent Distributor**

As soon as you enroll a new Preferred Customer with LP purchase, you should submit a signed <u>Distributor Application & Agreement Form (DAA)</u> with a copy of your valid ID (or any other official document with picture) by emailing it to <u>philippines@4life.com</u>.

In order to receive a bonus commission from 4Life Philippines, distributors need to fill in their Tax Identification Number (T.I.N.) and bank details (Bank of the Philippine Island - BPI Account No.) on the submitted Distributor Application & Agreement Form (DAA) or email the Bank Transfer Authorization Form (BTAF) to <a href="mailto:philippines@4life.com">philippines@4life.com</a>. You can also update your bank information through the 4Life App.

As an Independent Distributor, you can take advantage of all the benefits offered to 4Life Independent Distributors and discover your potential to earn commissions from the Life Rewards Plan™.

## How to Place an Order

Chat via FB Messenger

Internet orders: <a href="https://philippines.4life.com/">https://philippines.4life.com/</a>

Phone orders: 4Life Philippines Customer Service

Smart: 0918-845-4331 (call only) Globe: 0917-545-4338 (call only)

Tel: (632) 8-271-1800

Email: philippines@4life.com



## **Order Payments**

- Independent Distributor\* or Preferred Customer order payments can be made through:
  - · Credit Card: Visa and Master Card
- Bank Deposit to 4Life Research Philippines LLC

BPI Account No.: 1921-1128-62
BDO Account No.: 004150-1653-70

GCash: via QR Code

\*Note: Kindly send your deposit slip / proof of payment screenshot to our email: <a href="mailto:philippines@4life.com">philippines@4life.com</a> or FB messenger



## **Loyalty Program Order**

Joining the 4Life Loyalty Program is FREE. A Loyalty Program order is an order placed on automatic shipment. Enrolling in the Loyalty Program is not required, but it is recommended. In order for you to benefit from the Builder Bonus\*, you have to activate your 100LP monthly Loyalty order.

The Free Bonus Product of the Month is available to Preferred Customer and Independent Distributors with orders starting from 125LP, please see posters for more details. The system will automatically generate your first Loyalty order for the following month.

\*Please refer to the Life Rewards Plan™

## **Delivery and Shipment**

- Shipping is Free for LP product purchase.
- Additional P112 for non-LP item purchase.



#### **Delivery times**

Delivery lead time is 2 to 3 business days for Metro Manila, and 3 to 7 business days for provincial shipments.



#### Tracking of your order

4Life Philippines uses several courier service providers depending on location. For inquiry on the status of your delivery/shipment, you may message or text 0998-575-6822.

#### **Bonus Detail**

Bonuses are paid directly to Independent Distributors' BPI bank account. 4Life must have the Independent Distributors' correct bank information in order for them to get paid, otherwise, the bonus will remain in their 4Life AR account.

- Bonuses are paid via bank transfer with a minimum amount of Php 300. Bonuses are paid on the 12<sup>th</sup> of the following month.
- You can also earn Daily Rapid Rewards paid to your 4Life Account within 2-3 banking days once you place your 100LP Personal Volume within the calendar month. Enrollments made on the last day of the month will be paid on the 12<sup>th</sup> of the following month.

## **Compensation Plan**

Click here to download the Life Rewards Plan brochure.

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# **4Life Philippines**

OFFICE LOCATIONS

#### Manila Office

2F Rockwell Business Center Sheridan Sheridan corner United Streets Mandaluyong City, Metro Manila 1550

#### **Baguio Office**

Ground Floor Baguio Burnham Suites #6 Kisad Road, Baguio City

#### Cebu Office

Ground Floor Crown 7 IT Building, Pope John Paul II Avenue, Cebu City 6000

#### Davao Office

Doors 1 & 2, Ground Floor Ebro Pelayo Building E. Jacinto Street, Davao City 8000

