



TERMS AND CONDITIONS

A Loyalty Program order is an order placed on automatic shipment (autoship). It is an advance order that is processed and paid the next month that meets the terms and conditions outlined below:

1. Distributors and Preferred Customers who participate in the Loyalty Program earn 15% back in Loyalty Points to redeem for the product/s of their choice.
2. Loyalty Program orders of 100 LP or more are eligible to earn Loyalty Points.
3. A maximum of 75 LP in Loyalty Points can be earned each month.
4. Loyalty Points never expire, as long as you have an active account.
5. Loyalty Program orders of 125 LP or more processed on or before the 18th of the month (or until the 20th for autoship orders) will include the free Bonus Product of the Month. The Bonus Product of the Month is excluded the first month a new Preferred Customer signs up; however, Loyalty Points are still awarded on orders placed during this time. The Bonus Product of the Month may be earned the second month and thereafter (when the 125 LP Loyalty Program requirement is met).
6. Loyalty Program orders can be changed up to the day before the monthly ship date.
7. Distributors and Preferred Customers can choose a shipping day from the 1st through the 18th day of the month for Cash and Office Payments. And until the 20th for automatic credit card payments.
8. Loyalty Program orders can be deferred up to two months at a time.
9. Loyalty Program orders must ship to earn Loyalty Points. Loyalty Points will be deducted for a Loyalty Program order that is returned.
10. Existing Distributors and Preferred Customers may begin to redeem Loyalty Points 60 days after their first Loyalty Program order ships.
11. New Preferred Customers who enroll in the Loyalty Program may begin to redeem Loyalty Points 60 days after their first 4Life product order ships.
12. New Preferred Customers earn Loyalty Points on all orders placed during the first month of product purchases (subject to the defined limits), as long as the new Preferred Customer is enrolled in the Loyalty Program by the end of the enrollment month. After the first month of purchases, Loyalty Points will only be earned on Loyalty Program orders.
13. Loyalty points will be credited on the second day of the following month.
14. Loyalty Points have no cash redemption value and are non-transferable.
15. Loyalty Points can only be redeemed for single-unit LP products.
16. Loyalty Points may be redeemed through the 4Life app, on your 4Life.com account, or by calling Customer Service at (02) 8-271-1800 or 0918-845-4331.
17. Loyalty Point redemptions are only shipped with the next Loyalty Program order.
18. Loyalty Point redemptions cannot be returned or exchanged.
19. Loyalty Points redeemed will be forfeited once Loyalty Order returns has been processed.
20. A Php213 redemption fee applies to each order where Loyalty Points are redeemed.
21. Surcharges apply to Loyalty Point redemptions of certain 4Life products.
22. Taxes may apply to redemption fees, surcharges, Loyalty Point redemption orders, and the Bonus Product of the Month.
23. Products redeemed through Loyalty Points have no LP.
24. Converting Regular Online Order to Loyalty Order is not allowed.
25. You may cancel Loyalty Program participation at any time using the 4Life app, on your 4Life.com account, or by calling Customer Service at (02) 8-271-1800 or 0918-845-4331.
26. A Loyalty Program participant will be automatically un-enrolled from the Loyalty Program after the completion of four (4) consecutive Loyalty Program periods with zero (0) LP. They may re-enroll at any time, and their Loyalty Points will never expire.

