

# HOW TO DO BUSINESS



INDONESIA - 2025



# 4Life Indonesia

## Our History in Indonesia

4Life Indonesia opened its head office in Jakarta in 2011 and have opened 5 more offices since. These offices are in Tangerang, Surabaya, Medan, Pekanbaru, and Makassar.

Since then 4Life has gathered thousands of Affiliates as they share 4Life products and opportunities with people throughout Indonesia.

## How to Contact 4Life Indonesia

For questions about becoming a Preferred Customer or an Affiliate or to find out more about our products, contact 4Life Indonesia Customer Services.



## Contact Information / Customer Service

<b>Email</b>	<a href="mailto:cs-indonesia@4life.com">cs-indonesia@4life.com</a>
<b>Phone</b>	(62-21) 5085 1020
<b>Address</b>	<b>JAKARTA (MAIN OFFICE)</b> Cyber 2 Tower, Lantai 6 Unit A-B Jl. H.R Rasuna Said Blok X5/13 Kuningan Jakarta Selatan 12950
<b>Website</b>	<a href="http://indonesia.4life.com">indonesia.4life.com</a>

## Social Media

**Follow us to  
get the latest  
update**

-  [4Life Indonesia](#)
-  [Mitra 4Life Indonesia](#)
-  [@4life\\_Indonesia](#)
-  [4Life Indonesia](#)
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# Join as a Preferred Customer

## Everyone who joins 4Life enrolls as a Preferred Customer.

All Preferred Customer must pay Rp 150.000 of material and subscription fee. This fee offers the Preferred Customer the following benefits:

1. Enjoy a 25% instant discount.
2. Enjoy benefits of a 4Life.com account and the 4Life App.
3. Can purchase 4Life products at the wholesale price.
4. Access exclusive 4Life Loyalty Program benefits:
  - 15% back in Loyalty Points
  - Additional 35 Loyalty Points for order 150 LP or more.
5. Possibility to sponsor and become 4Life Affiliate.
6. Based on Indonesia government regulation, only Indonesian citizenship can join as Preferred Customer in 4Life Indonesia.

## Become an Affiliate

As soon as you enroll a new Preferred Customer with 100 LP or more, you are required to submit the signed **Affiliate Application & Agreement form** with a copy of your national ID (KTP). All the required documents should be submitted within 30 days from the online enrollment date of this new Preferred Customer. All documents must be sent to [cs-indonesia@4life.com](mailto:cs-indonesia@4life.com).

In order to receive your bonuses, you will also need to send your bank information (copy of your bank statement with your bank account information). This information must be sent to [cs-indonesia@4life.com](mailto:cs-indonesia@4life.com).

As an Affiliate, you will start to benefit from the Life Reward Basics and its commissions, many 4Life incentives, and the use of 4Life MyShop page.

## How to Place an Order

- Online order is available at our website.
- Phone order is available by calling our Customer Service at 021-5085-1020.
- Email order is available by sending the order information (ID number, name, shipping address, phone number, and products ordered) to our Customer Service email at [cs-indonesia@4life.com](mailto:cs-indonesia@4life.com).
- You can also order our products by walking in to our sales counter at 4Life offices in Indonesia.
- Please note that due to government regulation, 4Life Indonesia can only process an order for 4Life Indonesia customers and affiliates.

# Order Payments

Affiliates or Preferred Customer orders payments can be made by using:

- BCA Virtual Account Bank Transfer Wire
- Mandiri Bank Transfer wire : 0700006319698 on behalf of PT 4Life Indonesia Trading
- Credit Card (Visa/Mastercard/JCB/BCA Card)

## Loyalty Program Order

Join the 4Life Loyalty Program to earn Loyalty Points, redeem products of your choice, and receive the Bonus Product of the Month by placing your Loyalty order every month. Sign up in the Loyalty Program is not required, but it is recommended in order to enjoy the benefits of the program and other incentives.

The Loyalty Program is available to Affiliates with orders starting from 100 LP.

## Bonus Detail

Bonuses are paid directly to Affiliates bank account. 4Life must have the affiliates correct Bank information in order for them to be paid otherwise the bonus will remain on their 4Life account.

- Bonuses are paid via bank transfer with a minimum of Rp 50.000. Bonuses are paid on the 10th of the following month.
- You can also earn the Rapid Rewards bonus; generated the following day of the order and can last from 2 to 3 business days according to the banking process. In order to receive the Rapid Reward Bonus, you must generate at least 100 LP in the current month.

## Compensation Plan

You can download 4Life Indonesia Compensation Plan by visiting this following page on our website: [4Life Compensation Plan](#).

# 4Life Indonesia

## OFFICE LOCATIONS

### JAKARTA (MAIN OFFICE)

Cyber 2 Tower, Lantai 6 Unit A-B  
Jl. H.R Rasuna Said Blok X5/13  
Kuningan Jakarta Selatan 12950,  
Indonesia  
Telp. (62-21) 5085 1020

### TANGERANG

MyRepublic Plaza (d/h Green  
Office Park 6) Wing A, Ground  
Floor, Zone 7 dan 8  
Jl. BSD Grand Boulevard, BSD  
City, Desa Sampora, Cisauk  
Tangerang  
Telp. (62-21) 5085 1020

### SURABAYA

PT 4Life Indonesia Trading  
JAPFA Indoland Center JAPFA  
Tower II Lantai 10  
Jl. Panglima Sudirman no. 66-68  
Surabaya 60271  
Telp. (62-31) 535 8020

### PEKANBARU

Sudirman City Square Blok D  
No.11  
Jl. Jend. Sudirman Pekanbaru  
28283 Riau, Indonesia  
Telp. (62-761) 39831

### MAKASSAR

Graha Pena, Lantai 1 Kav 100J  
Jl. Urip Sumoharjo No. 20  
Panakkukan, Kota Makassar  
Sulawesi Selatan 90231  
Telp. (62-411) 4091954

### MEDAN

Plaza CIMB Niaga (Forum Nine  
Building) Lantai 7, Suite 2-3  
Jl. Imam Bonjol No.9 Medan  
20152 Sumatera Utara, Indonesia  
Telp. (62-61) 8050 1494

### Operational Hours

Monday - Friday : 10.00 - 19.00 WIB  
Saturday : 10.00 - 16.00 WIB  
Sunday / Holiday : Closed  
Email : [cs-indonesia@4Life.com](mailto:cs-indonesia@4Life.com)