



**HOW TO DO
BUSINESS**

Malaysia • 2024


THE IMMUNE SYSTEM *Company*[™]

4Life Malaysia

Our History in Malaysia

4Life Malaysia opened its head office in Malaysia in 2004 and is the 7th international 4Life market. Since then, 4Life has gathered thousands of Affiliates as they share 4Life products and opportunity with people.

How to Contact Us

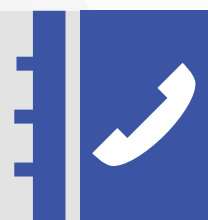
Inquiries about our products and the 4Life opportunity may be directed to malaysiacs@4life.com



Customer Careline

Phone

1800-810-793 (within Malaysia)
+603-4065 1465 (from Overseas)



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Malaysia 4Life



4Life Malaysia & Singapore



4Life Malaysia



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4Life App

Join as an Affiliate

Anyone who enrolls as an Affiliate in Malaysia must purchase a Welcome Kit that offers the following benefits:

- Enjoy a 25% instant discount on all personal volume over 100LP
- Enjoy the benefits of a 4life.com Account and the 4Life App
- Purchase 4Life products at the wholesale price
- Share your discount with friends and family and receive MyShop Rewards for future 4Life orders
- Exclusive 4Life Loyalty Program benefits (Click [here](#) to know more about our Loyalty Program)

How to Enroll

Enroll via 4Life Malaysia Website (malaysia.4life.com)/4Life App

As soon as you enroll as an Affiliate, you need to submit the signed Affiliate Application & Agreement Form complete with your valid Malaysia bank account information* and a copy of your MyKad. All required documents should be submitted within 30 days from the online enrollment date. All documents must be sent to malaysiacs@4life.com or to the 4Life Malaysia office.

Click [here](#) to download the Affiliate Application & Agreement Form.

Enroll via Email

Submit a signed Affiliate Application & Agreement Form, complete with your valid Malaysia bank account information* and a copy of your MyKad to malaysiacs@4life.com. The original completed and signed Malaysia Affiliate Application & Agreement Form and copy of your MyKad must be sent within 30 days from the enrollment date to the 4Life Malaysia office.

Visit the 4Life Malaysia Office

Submit a signed Affiliate Application & Agreement Form complete with your valid Malaysia bank account information* and a copy of your MyKad to our Sales & Customer Support Officer at the 4Life Malaysia office.

* In order to receive your bonuses, your Malaysia bank account information is required.

Note: Phone enrolment is not available in Malaysia.

How to Place an Order

Internet orders via malaysia.4life.com or via the 4Life App [select Country as Malaysia]. All orders placed can only be shipped within Malaysia.

Phone orders by calling our Customer Careline, Email orders via malysiacs@4life.com, or through our Sales Counter at the 4Life Malaysia Office.

Order Payments

Affiliate order payments can be made with:

- Debit/Credit Card: Visa and Master Card (Due to security reasons, please do not email your credit card information to us)
- Cash Deposit or Online Payment (Bank: Maybank, Account No: 5125 3018 3828)
- Cash
- Affiliates may also use their Bonus Commissions (Accounts Receivable Bonus) for payments

Shipping

Free Shipping

Free shipping is available on all product orders. For non-product orders (i.e. Welcome Kit, AAA form, LOGO merchandise, etc.), shipping will be charged as follows:

Gross Weight	West Malaysia	East Malaysia
Up to 3kg or part thereof	RM11.00	RM16.50
More than 3kg	RM8.95 for every 3kg or part thereof	RM5.50 for every kg or part thereof

Note: This shipping rate is not applicable for shipment to Limbang in Sarawak

Delivery times



Estimated delivery time is 5 business days and this delivery does not include the day the order was received by the 4Life Malaysia office.

Shipping is only available for addresses within Malaysia

Order Confirmation and Tracking



An order confirmation will be sent to the email address provided under Shipping Information. To track your order, visit malaysia.4life.com, login with your username and password, click on "Order History" and select the Order ID Number that you wish to track. Tracking numbers are sent via SMS to the consignee's handphone number.

Bonus Detail

Bonuses are paid directly to Affiliate's bank account. 4Life must have the Affiliate's correct Bank account information in order for them to be paid, otherwise the bonus will remain in their 4Life AR account.

- Bonuses are paid via bank transfer with a minimum of RM10 on the 7th of the following month.
- You can also earn the Rapid Rewards Bonus and MyShop Commission; it is generated the following day of the order and paid via bank transfer on a daily basis. In order to receive the Rapid Rewards Bonus, you must have generated at least 100LP the month before.

Compensation Plan

Click [here](#) to download the 4Life Compensation Plan brochure.

4Life Malaysia

ForLife Research Sdn. Bhd. (Reg. No. 200201007676 (575339 - A)) AJL No. 931508

Ground Floor, Tower 2, Avenue 3, The Horizon, Bangsar South,
No. 8, Jalan Kerinchi, 59200 Kuala Lumpur, Malaysia.

Website: malaysia.4life.com

Business Hours

Malaysia Office (Sales Counter)

Mon – Fri: 11am - 7pm

Sat: 10am – 2pm

Closed on Sun & Public Holiday

Customer Careline :

1800-810-793 (within Malaysia) / +603-4065 1465 (from Overseas)

Mon – Fri: 11am – 6pm

Sat: 10am – 2pm

Closed on Sun & Public Holiday

