



# Loyalty Program



## Enroll

in the Loyalty Program by ordering your favorite products on automatic shipment.

# 15%

## Earn

15% back in Loyalty Points.



## Redeem\*

Loyalty Points for 4Life products of your choice! (\*Redemption fee applicable)



## Receive NEW

35 Bonus Loyalty Points when you maintain a monthly 150 LP Loyalty Program order, or 55 Bonus Loyalty Points when you purchase any Smart Start Packs on Loyalty!

## What can you do with your products?

Enjoy them for yourself • Share with a friend

Start redeeming products today!



THE IMMUNE SYSTEM Company

ForLife Research Sdn. Bhd.

Reg.No. 200201007676 (575339 - A) A.J.L No. 931508



# Loyalty Program

## TERMS & CONDITIONS

**A 4Life® Loyalty Program order is an order placed on automatic shipment that meets the terms and conditions outlined below.**

1. This Loyalty Program is applicable to all 4Life Affiliates registered in Malaysia only. This program is non-transferable.
2. Affiliates who participate in the Loyalty Program earn 15% back in Loyalty Points to redeem for the products of their choice.
3. Affiliates must maintain a minimum monthly Loyalty Program order of 100 LP to earn Loyalty Points.
4. Loyalty Program orders can only be placed once a month in a single receipt.
5. A maximum of 75 Loyalty Points can be earned each month on Loyalty Program order(s); however, when Affiliates purchase a Smart Start Pack on Loyalty, they will earn 15% of the Smart Start Pack volume with a maximum of 120 Loyalty Points every month. (excluding Bonus Loyalty Points) **NEW**
6. Loyalty Program orders of 150 LP or more processed on or before the 20th of the month will be awarded 35 Bonus Loyalty Points. **NEW**
7. Affiliates who purchase a 400 LP Smart Start Pack will receive 55 Bonus Loyalty Points, while those who purchase two (2) 400 LP Smart Start Packs will receive 110 Bonus Loyalty Points. A maximum of 110 Bonus Loyalty Points can be earned each month. **NEW**
8. Bonus Loyalty Points are excluded in the first month a new Affiliate signs up; however, Loyalty Points are still awarded on orders placed during this time. Bonus Loyalty Points may be earned the second month and thereafter (when the 150 LP Loyalty Program requirement is met). **NEW**
9. Bonus Loyalty Points and Loyalty Points will be credited the following month. **NEW**
10. Unused Bonus Loyalty Points and Loyalty Points will expire 12 months after they are earned. Points will be eliminated on the 1st of every month upon expiration and based on the First In, First Out (FIFO) principle. **NEW**
11. A Loyalty Program participant will be automatically un-enrolled from the Loyalty Program after the completion of four (4) consecutive Loyalty Program periods with zero (0) LP. They may re-enroll at any time and their Loyalty Points will not be eliminated provided they have not expired. **NEW**
12. Affiliates can choose a shipping day from the 1st through the 20th day of the month.
13. IMPORTANT – Loyalty Program orders must be made no later than 20th of every month.
14. Loyalty Program orders can be changed up to the day before the next scheduled order.
15. Loyalty Program orders can be deferred up to two (2) months at a time.
16. Loyalty Program orders must ship to earn Loyalty Points. Loyalty Points will be deducted for a Loyalty Program order that is returned.
17. Affiliates may begin to redeem Loyalty Points the following month after they are earned. **NEW**
18. New Affiliates who enroll in the Loyalty Program may begin to redeem Loyalty Points the following month after they are earned. **NEW**
19. New Affiliates earn Loyalty Points on all orders placed during the first month of product purchases (subject to the defined limits), as long as the new Affiliate is enrolled in the Loyalty Program by the end of the following month. After the first month of purchases, Loyalty Points will only be earned on Loyalty Program orders.
20. Loyalty Points have no cash redemption value and are non-transferable.
21. Loyalty Points can only be redeemed for single-unit LP products; and these products cannot be returned or exchanged.
22. A RM16 redemption fee for each redemption order applies.
23. Additional Loyalty Points are required for redemption of selected 4Life Products. **NEW**
24. Products redeemed through Loyalty Points have no LP.
25. Taxes may apply to redemption fees and Loyalty Point redemption orders.
26. To redeem Loyalty Points, to un-enroll Loyalty Program participation or to know more about 4Life Loyalty Program, please use the 4Life App, log onto your 4Life Account at [malaysia.4life.com](http://malaysia.4life.com) or call Customer Service at 1800-810-793.
27. 4Life reserves the right to change, amend, alter or discontinue any of the above Terms and Conditions without any prior notice.

### Sign up today!

Visit [malaysia.4life.com](http://malaysia.4life.com) or log into your 4Life Account.

For program information, call 1800-810-793.

