# How to Do Business in INDIA

India Contact Information: General Manager: Manoj Shirodkar

#### How do new distributors in India Enroll?

New Distributors in India should submit a signed copy of the India Application form along with Proof of Indian Origin (Passport Copy, Pan card copy, Voter's ID, Driving license) & proof of address (Telephone/Mobile Bill, Electricity Bill, Aadhaar card copy). It can be either faxed or scanned & sent to <u>indiads@4life.com</u> or submitted in person or posted to any of the 4Life India Offices.

Internet Enrollment though allowed is not valid till the hard copy of the Application form is received in India Office. There is no joining/enrollment fees to become a distributor with 4Life.

#### How should India Distributors contact 4Life?

#### **Distributor Services :**

Airtel Toll Free Line: 1800-102-0502 Phone: +91-22-4093-2700 Fax: +91-22-4026-3048 Email ID: **indiads@4life.com** 

#### Timings:

Web: http://india.4life.com Monday - Friday: 10:00 am - 5:00 pm

### **Mumbai Office:**

# 308, 3rd Floor, Meadows, Sahar Plaza Complex, Chakala Metro Station, J. B. Nagar, Andheri Kurla Road, Andheri (E), Mumbai - 400059.

#### Delhi office:

Flat No A: 213-214, Somdutt Chambers-I, 2nd Floor, Bikaji Cama Place, New Delhi – 110066

#### Hyderabad office:

# 505, Saptagiri Towers, Above Pantaloons Showroom, Begumpet, Hyderabad, Andhra Pradesh – 500016

#### Chennai office:

2nd Floor, Commercial Building, No.16-C, Above Scan India, Sivagnanam Street, T-Nagar, Chennai, Tamil Nadu – 600017

Kohima Office: City Centre, Shop no.2 3rd Floor, near Taxi Stand, Dak Lane, Kohima, Nagaland -797001

**Cochin Pick up Point: (PICK UP ONLY)** FedEx Express Transportation and SCS (INDIA) Pvt. Ltd. X/242-H, Jubilee Road, INTUC Junction, P.O Nettoor, Cochin, Kerala-682040 (0) 9(0)

## Timings:

Saturday : 10:30 am - 1.30 pm

Tuesday to Sunday : 12:00 pm to 8:00 pm Sunday Open, Monday Close

#### Timings:

Monday to Friday : 9:30 am to 6:00 pm Saturdays : 9:30 am to 2:00 pm Sundays Off

## Timings:

Tuesday to Sunday : 12:30 pm to 8:30 pm Sunday Open, Monday close

Timings: Tuesday to Sunday : 12:30 pm to 8:30 pm Sundays Open, Monday Close

## Timings:

Monday to Saturday : 9:30 am to 6:00 pm Sundays Off

# Timings:

Monday to Saturday : 9:30 am to 5:30 pm Sundays Off Only Product Pick up, No Orders accepted at Cochin

#### How do I place an order?

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Place orders by		Payment Mode
1	Walk-in at Mumbai/ Delhi/ Hyderabad/ Chennai and Kohima Office	Cash, Demand Draft, Credit card (Master/Visa) & Debit Card.
2	Phone Mumbai Office only	Credit Card (Master/Visa) through secure IVR & Bankwire.
3	E-mail to Indiads@4life.com	Bankwire.
4	Fax/Post/Courier - Mumbai Office	Bankwire & Demand Draft.
5	Online ordering at 4Life.com	Credit card (Visa/Master) & Debit Card.

#### WE DO NOT ACCEPT CHEQUES.

- Phone in Orders paid through Credit Cards is done through secured IVR. As per the RBI guidelines, all offline Credit Card payments require an OTP (One time Password) from the issuing Bank. (Please Check with the issuing bank obtain an OTP)
- For Bank wire payments money should be deposited in HDFC or ICICI Bank.

BANKWIRE/CASH DEPOSIT INFORMATION					
Beneficiary: ForLife Trading India Pvt. Ltd.					
BANK	A/C #	NEFT/IFSC	MICR		
HDFC	054-30330000667	HDFC0000543	400 240 002		
ICICI	054-405003496	ICIC0000544	400 229 087		
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4Life should receive <u>copy of the receipt</u> once money is deposited in any of the above banks.

#### How do I get the Products?

- Pick up From Mumbai/ Delhi/ Hyderabad/ Chennai/ Kohima/ Cochin \* Office.
  - Shipment Delivery time : 5 Business days.
    - Freight charges: Rs.150/- or 1% of the order, whichever is higher.
  - \* For Cochin Pick up, Orders to be placed in any of the other offices.

# How are Commissions paid to distributors?

- 20% tax will be deducted from the commissions if the Pan card copy is NOT submitted by the distributor.
- 10% tax will be deducted from the commissions if the Pan card copy is submitted by the distributor.
- Commissions under Rs.400/- will be credited to the distributor's account and will also be paid out once it is more than Rs.400/-.
- In order to receive commissions through Bank Wire, 4Life must receive a voided personal cheque/ copy of the Bank Passbook. Commission will be paid by Demand draft if the details are not available with 4Life.
- Commission payment will be sent out on the 16<sup>th</sup> of every month.

# Are there any unique differences with 4Life India that I need to be aware of?

4Life India is not allowed to sell products or take payment from Foreign Distributors. 4Life India also does not have a preferred Customer Program in India.

Autoship and Backup Autoship options are not available in India.



Distributor Services: 1800-1020-502 (Toll Free) Phone No. - 91-22-4093 2700 Fax No. - 91-22-4026 3048 email: Indiads@4Life.com india.4Life.com